

# Results of SurveyUSA News Poll #18506

Geography: San Francisco, San Mateo, Alameda, & Contra Costa Counties

Data Collected: 08/15/2011

Release Date: 08/15/2011

Percentages

## 1 Are you familiar with BART's shutdown of cell phone service in some underground stations last week?

700 Adults Credibility Interval: +/-3.6 pct points	All	Gender		Age			Race				Commute On B		Ride Bart			
		Male	Female	18-34	35-54	55+	White	Black	Hispani	Other	Yes	No	Daily	2x/wee	1x/wee	Less Of
Yes	67%	70%	63%	57%	68%	77%	70%	69%	58%	64%	65%	67%	76%	53%	58%	69%
No	31%	27%	34%	39%	30%	21%	29%	29%	31%	34%	28%	31%	22%	34%	40%	30%
Not Sure	3%	3%	3%	4%	1%	3%	1%	2%	10%	1%	7%	2%	2%	14%	3%	1%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	49%	51%	33%	41%	26%	51%	9%	16%	24%	18%	81%	11%	7%	7%	71%

## 1 Are you familiar with BART's shutdown of cell phone service in some underground stations last week?

700 Adults Credibility Interval: +/-3.6 pct points	All	Party Affiliation			Ideology		
		Republi	Democr	Indepen	Conser	Moder	Liberal
Yes	67%	69%	68%	67%	64%	74%	69%
No	31%	30%	28%	32%	36%	25%	26%
Not Sure	3%	1%	4%	0%	0%	1%	5%
Total	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	17%	51%	26%	17%	38%	31%

## 2 Did BART do the right thing? Or the wrong thing?

466 Familiar With Shutdowns Credibility Interval: +/-4.6 pct points	All	Gender		Age			Race				Commute On B		Ride Bart			
		Male	Female	18-34	35-54	55+	White	Black	Hispani	Other	Yes	No	Daily	2x/wee	1x/wee	Less Of
Right Thing	58%	54%	63%	60%	59%	56%	61%	60%	45%	59%	64%	57%	65%	48%	71%	58%
Wrong Thing	32%	40%	24%	37%	29%	31%	30%	33%	42%	31%	33%	32%	32%	51%	23%	31%
Not Sure	9%	6%	13%	3%	12%	12%	9%	8%	12%	9%	3%	11%	3%	1%	6%	11%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Familiar With Shutdo	100%	52%	48%	28%	42%	30%	53%	10%	14%	23%	17%	82%	13%	6%	6%	74%

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		Republi	Democr	Indepen	Conser	Modera	Liberal
Credibility Interval: +/-4.6 pct points							
Right Thing	58%	60%	59%	60%	63%	63%	53%
Wrong Thing	32%	36%	33%	29%	31%	27%	39%
Not Sure	9%	4%	8%	11%	6%	10%	8%
Total	100%	100%	100%	100%	100%	100%	100%
Composition of Familiar With Shutdo	100%	17%	51%	26%	16%	42%	32%

## 3 Did BART shutting down cell phone service violate anyone's rights?

466 Familiar With Shutdowns	All	Gender		Age			Race				Commute On B		Ride Bart				
		Male	Female	18-34	35-54	55+	White	Black	Hispani	Other	Yes	No	Daily	2x/wee	1x/wee	Less Of	
Credibility Interval: +/-4.5 pct points																	
Yes	30%	34%	27%	33%	28%	31%	28%	36%	42%	28%	33%	29%	31%	61%	15%	29%	
No	62%	61%	63%	64%	65%	55%	65%	58%	57%	60%	61%	63%	66%	26%	82%	63%	
Not Sure	8%	5%	10%	3%	6%	13%	8%	7%	1%	12%	6%	8%	3%	12%	3%	8%	
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Composition of Familiar With Shutdo	100%	52%	48%	28%	42%	30%	53%	10%	14%	23%	17%	82%	13%	6%	6%	74%	

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		Republi	Democr	Indepen	Conser	Modera	Liberal
Credibility Interval: +/-4.5 pct points							
Yes	30%	30%	30%	28%	27%	26%	34%
No	62%	65%	63%	62%	65%	70%	57%
Not Sure	8%	5%	7%	10%	7%	4%	8%
Total	100%	100%	100%	100%	100%	100%	100%
Composition of Familiar With Shutdo	100%	17%	51%	26%	16%	42%	32%

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## 4 Did BART shutting down cell phone service put anyone in danger?

466 Familiar With Shutdowns	All	Gender		Age			Race				Commute On B		Ride Bart			
		Credibility Interval: +/-4.6 pct points	Male	Female	18-34	35-54	55+	White	Black	Hispani	Other	Yes	No	Daily	2x/wee	1x/wee
Yes	35%	38%	31%	45%	31%	30%	28%	45%	47%	38%	43%	32%	42%	68%	13%	32%
No	52%	54%	51%	52%	52%	53%	58%	49%	39%	50%	48%	54%	51%	25%	81%	53%
Not Sure	13%	8%	18%	3%	17%	17%	14%	7%	14%	12%	8%	14%	7%	7%	5%	14%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Familiar With Shutdo	100%	52%	48%	28%	42%	30%	53%	10%	14%	23%	17%	82%	13%	6%	6%	74%

## 4 Did BART shutting down cell phone service put anyone in danger?

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		Credibility Interval: +/-4.6 pct points	Republi	Democr	Indepen	Conser	Moder
Yes	35%	38%	34%	32%	34%	28%	41%
No	52%	49%	52%	57%	56%	59%	46%
Not Sure	13%	13%	14%	11%	11%	13%	13%
Total	100%	100%	100%	100%	100%	100%	100%
Composition of Familiar With Shutdo	100%	17%	51%	26%	16%	42%	32%

**Statement of Methodology:** About the Poll: This poll was conducted by telephone in the voice of a professional announcer. Respondent households were selected at random, using Random Digit Dialed (RDD) sample provided by Survey Sampling, of Fairfield CT. All respondents heard the questions asked identically. The pollster's report includes the geography that was surveyed; the date(s) interviews were conducted, the number of respondents who answered each question and the theoretical margin of sampling error for each question. Where necessary, respondents were weighted using the most recent US Census estimates for age, gender, ethnic origin and region, to align the sample to the population. In theory, one can say with 95% certainty that the results would not vary by more than the stated margin of sampling error, in one direction or the other, had the entire universe of respondents with home telephones been interviewed with complete accuracy. There are other possible sources of error in all surveys that may be more serious than sampling error. These include: the difficulty of interviewing respondents who do not have a home telephone; the refusal by some with home telephones to be interviewed; the order in which questions are asked; the wording of questions; the way and extent to which data are weighted; and the manner in which specialized populations, such as likely voters, are determined. It is difficult to quantify the errors that may result from these and other factors. Research methodology, questionnaire design and fieldwork for this survey were completed by SurveyUSA of Clifton, NJ. This statement conforms to the principles of disclosure of the National Council on Public Polls.