# Results of SurveyUSA News Poll #18506

**Geography: San Francisco Bay Area 4-county region: San Francisco, San Mateo, Alameda, and Contra Costa Counties**
**Data Collected: 08/15/2011**
**Release Date: 08/15/2011**
**Percentages**

**Sponsor:**
**KPIX-TV (San Francisco)**

## 1 Are you familiar with BART's shutdown of cell phone service in some underground stations last week?

| 700 Adults | All | Gender | | Age | | | Race | | | | Commute On B | | Ride Bart | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-3.6% | | Male | Female | 18-34 | 35-54 | 55+ | White | Black | Hispani | Other | Yes | No | Daily | 2x/wee | 1x/wee | Less Of |
| Yes | 67% | 70% | 63% | 57% | 68% | 77% | 70% | 69% | 58% | 64% | 65% | 67% | 76% | 53% | 58% | 69% |
| No | 31% | 27% | 34% | 39% | 30% | 21% | 29% | 29% | 31% | 34% | 28% | 31% | 22% | 34% | 40% | 30% |
| Not Sure | 3% | 3% | 3% | 4% | 1% | 3% | 1% | 2% | 10% | 1% | 7% | 2% | 2% | 14% | 3% | 1% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Adults | 100% | 49% | 51% | 33% | 41% | 26% | 51% | 9% | 16% | 24% | 18% | 81% | 11% | 7% | 7% | 71% |

## 1 Are you familiar with BART's shutdown of cell phone service in some underground stations last week?

| 700 Adults | All | Party Affiliation | | | Ideology | | |
|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-3.6% | | Republi | Democr | Indepen | Conser | Modera | Liberal |
| Yes | 67% | 69% | 68% | 67% | 64% | 74% | 69% |
| No | 31% | 30% | 28% | 32% | 36% | 25% | 26% |
| Not Sure | 3% | 1% | 4% | 0% | 0% | 1% | 5% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Adults | 100% | 17% | 51% | 26% | 17% | 38% | 31% |

## 2 Did BART do the right thing? Or the wrong thing?

| 466 Familiar With Shutdowns | All | Gender | | Age | | | Race | | | | Commute On B | | Ride Bart | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-4.6% | | Male | Female | 18-34 | 35-54 | 55+ | White | Black | Hispani | Other | Yes | No | Daily | 2x/wee | 1x/wee | Less Of |
| Right Thing | 58% | 54% | 63% | 60% | 59% | 56% | 61% | 60% | 45% | 59% | 64% | 57% | 65% | 48% | 71% | 58% |
| Wrong Thing | 32% | 40% | 24% | 37% | 29% | 31% | 30% | 33% | 42% | 31% | 33% | 32% | 32% | 51% | 23% | 31% |
| Not Sure | 9% | 6% | 13% | 3% | 12% | 12% | 9% | 8% | 12% | 9% | 3% | 11% | 3% | 1% | 6% | 11% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Familiar With Shutdo | 100% | 52% | 48% | 28% | 42% | 30% | 53% | 10% | 14% | 23% | 17% | 82% | 13% | 6% | 6% | 74% |

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## 2 Did BART do the right thing? Or the wrong thing?

| 466 Familiar With Shutdowns | All | Party Affiliation | | | Ideology | | |
|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-4.6% | | Republi | Democr | Indepen | Conser | Modera | Liberal |
| Right Thing | 58% | 60% | 59% | 60% | 63% | 63% | 53% |
| Wrong Thing | 32% | 36% | 33% | 29% | 31% | 27% | 39% |
| Not Sure | 9% | 4% | 8% | 11% | 6% | 10% | 8% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Familiar With Shutdo | 100% | 17% | 51% | 26% | 16% | 42% | 32% |

## 3 Did BART shutting down cell phone service violate anyone's rights?

| 466 Familiar With Shutdowns | All | Gender | | Age | | | Race | | | | Commute On B | | Ride Bart | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-4.5% | | Male | Female | 18-34 | 35-54 | 55+ | White | Black | Hispani | Other | Yes | No | Daily | 2x/wee | 1x/wee | Less Of |
| Yes | 30% | 34% | 27% | 33% | 28% | 31% | 28% | 36% | 42% | 28% | 33% | 29% | 31% | 61% | 15% | 29% |
| No | 62% | 61% | 63% | 64% | 65% | 55% | 65% | 58% | 57% | 60% | 61% | 63% | 66% | 26% | 82% | 63% |
| Not Sure | 8% | 5% | 10% | 3% | 6% | 13% | 8% | 7% | 1% | 12% | 6% | 8% | 3% | 12% | 3% | 8% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Familiar With Shutdo | 100% | 52% | 48% | 28% | 42% | 30% | 53% | 10% | 14% | 23% | 17% | 82% | 13% | 6% | 6% | 74% |

## 3 Did BART shutting down cell phone service violate anyone's rights?

| 466 Familiar With Shutdowns | All | Party Affiliation | | | Ideology | | |
|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-4.5% | | Republi | Democr | Indepen | Conser | Modera | Liberal |
| Yes | 30% | 30% | 30% | 28% | 27% | 26% | 34% |
| No | 62% | 65% | 63% | 62% | 65% | 70% | 57% |
| Not Sure | 8% | 5% | 7% | 10% | 7% | 4% | 8% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Familiar With Shutdo | 100% | 17% | 51% | 26% | 16% | 42% | 32% |

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## 4 Did BART shutting down cell phone service put anyone in danger?

| 466 Familiar With Shutdowns | All | Gender | | Age | | | Race | | | | Commute On B | | Ride Bart | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-4.6% | | Male | Female | 18-34 | 35-54 | 55+ | White | Black | Hispani | Other | Yes | No | Daily | 2x/wee | 1x/wee | Less Of |
| Yes | 35% | 38% | 31% | 45% | 31% | 30% | 28% | 45% | 47% | 38% | 43% | 32% | 42% | 68% | 13% | 32% |
| No | 52% | 54% | 51% | 52% | 52% | 53% | 58% | 49% | 39% | 50% | 48% | 54% | 51% | 25% | 81% | 53% |
| Not Sure | 13% | 8% | 18% | 3% | 17% | 17% | 14% | 7% | 14% | 12% | 8% | 14% | 7% | 7% | 5% | 14% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Familiar With Shutdo | 100% | 52% | 48% | 28% | 42% | 30% | 53% | 10% | 14% | 23% | 17% | 82% | 13% | 6% | 6% | 74% |

## 4 Did BART shutting down cell phone service put anyone in danger?

| 466 Familiar With Shutdowns | All | Party Affiliation | | | Ideology | | |
|---|---|---|---|---|---|---|---|
| Margin of Sampling Error: +/-4.6% | | Republi | Democr | Indepen | Conser | Modera | Liberal |
| Yes | 35% | 38% | 34% | 32% | 34% | 28% | 41% |
| No | 52% | 49% | 52% | 57% | 56% | 59% | 46% |
| Not Sure | 13% | 13% | 14% | 11% | 11% | 13% | 13% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| Composition of Familiar With Shutdo | 100% | 17% | 51% | 26% | 16% | 42% | 32% |

**Statement of Methodology:** About the Poll: This poll was conducted by telephone in the voice of a professional announcer. Respondent households were selected at random, using Random Digit Dialed (RDD) sample provided by Survey Sampling, of Fairfield CT. All respondents heard the questions asked identically. The pollster's report includes the geography that was surveyed; the date(s) interviews were conducted, the number of respondents who answered each question and the theoretical margin of sampling error for each question. Where necessary, respondents were weighted using the most recent US Census estimates for age, gender, ethnic origin and region, to align the sample to the population. In theory, one can say with 95% certainty that the results would not vary by more than the stated margin of sampling error, in one direction or the other, had the entire universe of respondents with home telephones been interviewed with complete accuracy. There are other possible sources of error in all surveys that may be more serious than sampling error. These include: the difficulty of interviewing respondents who do not have a home telephone; the refusal by some with home telephones to be interviewed; the order in which questions are asked; the wording of questions; the way and extent to which data are weighted; and the manner in which specialized populations, such as likely voters, are determined. It is difficult to quantify the errors that may result from these and other factors. Research methodology, questionnaire design and fieldwork for this survey were completed by SurveyUSA of Clifton, NJ. This statement conforms to the principles of disclosure of the National Council on Public Polls.