

# Results of SurveyUSA News Poll #20319

Geography: City of Oakland  
 Data Collected: 02/28/2013 - 03/03/2013  
 Release Date: 03/04/2013  
 Percentages

**Cell-phone and home-phone respondents included in this research:** SurveyUSA interviewed 500 Oakland CA adults 02/28/13 through 03/03/13 using blended sample, mixed-mode. Respondents reachable on a home telephone (81% of adults) were interviewed on their home telephone in the recorded voice of a professional announcer. Respondents unreachable on a home telephone (19% of adults) were shown a questionnaire on their smartphone, laptop, tablet, or other electronic device.

**1** Do you approve or disapprove of the job Jean Quan is doing as Mayor of Oakland?

500 Adults	All	Gender		Age				<50 / 50+		Race				Cell Phone / Lan		Party Affiliation		
		Male	Female	18-34	35-49	50-64	65+	18-49	50+	White	Black	Hispani	Asian/O	Cell Ph	Landlin	Republi	Democr	Indepen
Credibility Interval: +/-4.4 pct points																		
Approve	23%	24%	21%	17%	25%	26%	29%	21%	27%	19%	29%	26%	14%	23%	23%	41%	23%	18%
Disapprove	60%	64%	57%	57%	61%	63%	62%	59%	62%	55%	58%	64%	67%	33%	67%	54%	63%	52%
Not Sure	17%	12%	22%	26%	14%	11%	10%	21%	10%	26%	12%	11%	19%	44%	10%	5%	13%	30%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	47%	53%	37%	30%	19%	14%	67%	33%	28%	34%	19%	19%	19%	81%	5%	69%	25%

**1** Do you approve or disapprove of the job Jean Quan is doing as Mayor of Oakland?

500 Adults	All	Ideology			Education			Income		
		Conser	Modera	Liberal	High Sc	Some C	4-year	< \$40K	\$40K -	> \$80K
Credibility Interval: +/-4.4 pct points										
Approve	23%	30%	16%	25%	33%	19%	23%	28%	16%	19%
Disapprove	60%	54%	70%	51%	44%	62%	64%	48%	68%	71%
Not Sure	17%	16%	14%	23%	24%	19%	13%	23%	15%	10%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	14%	44%	34%	15%	36%	48%	38%	31%	30%

**2** Is Oakland headed in the right direction? Or is it off on the wrong track?

500 Adults	All	Gender		Age				<50 / 50+		Race				Cell Phone / Lan		Party Affiliation		
		Male	Female	18-34	35-49	50-64	65+	18-49	50+	White	Black	Hispani	Asian/O	Cell Ph	Landlin	Republi	Democr	Indepen
Credibility Interval: +/-4.3 pct points																		
Right Direction	22%	27%	18%	17%	32%	20%	20%	24%	20%	22%	21%	33%	15%	28%	21%	25%	21%	27%
Wrong Track	65%	63%	67%	76%	58%	60%	61%	68%	61%	60%	69%	66%	65%	62%	67%	56%	69%	60%
Not Sure	12%	10%	14%	8%	10%	20%	19%	9%	19%	18%	10%	2%	19%	10%	12%	19%	11%	13%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	47%	53%	37%	30%	19%	14%	67%	33%	28%	34%	19%	19%	19%	81%	5%	69%	25%

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## 2 Is Oakland headed in the right direction? Or is it off on the wrong track?

500 Adults Credibility Interval: +/-4.3 pct points	All	Ideology			Education			Income		
		Conser	Modera	Liberal	High Sc	Some C	4-year	< \$40K	\$40K -	> \$80K
Right Direction	22%	16%	20%	33%	19%	21%	27%	25%	21%	22%
Wrong Track	65%	76%	71%	52%	69%	67%	61%	61%	70%	69%
Not Sure	12%	8%	9%	16%	12%	12%	12%	14%	9%	9%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	14%	44%	34%	15%	36%	48%	38%	31%	30%

## 3 Is the quality of life in Oakland getting better? Getting worse? Or staying about the same?

500 Adults Credibility Interval: +/-4.5 pct points	All	Gender		Age				<50 / 50+		Race				Cell Phone / Lan		Party Affiliation		
		Male	Female	18-34	35-49	50-64	65+	18-49	50+	White	Black	Hispani	Asian/O	Cell Ph	Landlin	Republi	Democr	Indepen
Getting Better	11%	13%	9%	8%	17%	10%	7%	12%	9%	11%	10%	15%	9%	12%	11%	1%	11%	14%
Getting Worse	53%	50%	55%	56%	47%	54%	54%	52%	54%	45%	54%	51%	64%	51%	53%	51%	57%	41%
Staying The Same	35%	37%	34%	36%	34%	35%	37%	35%	36%	42%	36%	34%	24%	37%	34%	44%	32%	43%
Not Sure	1%	0%	2%	0%	2%	1%	2%	1%	2%	1%	0%	0%	3%	0%	1%	5%	0%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	47%	53%	37%	30%	19%	14%	67%	33%	28%	34%	19%	19%	19%	81%	5%	69%	25%

## 3 Is the quality of life in Oakland getting better? Getting worse? Or staying about the same?

500 Adults Credibility Interval: +/-4.5 pct points	All	Ideology			Education			Income		
		Conser	Modera	Liberal	High Sc	Some C	4-year	< \$40K	\$40K -	> \$80K
Getting Better	11%	8%	9%	17%	13%	6%	15%	12%	6%	17%
Getting Worse	53%	59%	57%	44%	65%	52%	49%	45%	68%	45%
Staying The Same	35%	27%	34%	38%	22%	41%	35%	42%	25%	37%
Not Sure	1%	6%	0%	1%	0%	1%	1%	0%	0%	1%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	14%	44%	34%	15%	36%	48%	38%	31%	30%

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**4** Which of the following is the biggest problem facing Oakland? Crime? Cost of owning a home? Education? Homelessness & panhandling? Jobs & the economy? Public Transportation? Traffic & Parking?

500 Adults	All	Gender		Age				<50 / 50+		Race				Cell Phone / Lan		Party Affiliation		
		Male	Female	18-34	35-49	50-64	65+	18-49	50+	White	Black	Hispani	Asian/O	Cell Ph	Landlin	Republi	Democr	Indepen
Credibility Interval: +/-4 pct points																		
Crime	71%	67%	75%	77%	67%	70%	68%	73%	69%	77%	69%	72%	67%	85%	69%	89%	75%	60%
Cost Of Owning Home	4%	5%	2%	5%	1%	5%	4%	3%	4%	2%	3%	9%	2%	0%	4%	1%	2%	8%
Education	6%	5%	7%	2%	11%	4%	6%	6%	5%	5%	8%	5%	3%	2%	7%	0%	5%	8%
Homelessness	4%	5%	3%	6%	3%	3%	1%	5%	2%	3%	4%	0%	9%	2%	4%	1%	4%	3%
Jobs / Economy	10%	12%	8%	6%	12%	11%	14%	9%	12%	9%	10%	8%	15%	6%	11%	9%	8%	15%
Public Transportation	0%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Traffic / Parking	1%	1%	0%	0%	1%	0%	1%	1%	1%	2%	0%	0%	0%	0%	1%	0%	0%	2%
Other	4%	5%	4%	4%	4%	5%	3%	4%	4%	3%	5%	4%	4%	5%	3%	0%	4%	4%
Not Sure	1%	1%	1%	0%	0%	2%	2%	0%	2%	1%	1%	2%	0%	0%	1%	0%	1%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	47%	53%	37%	30%	19%	14%	67%	33%	28%	34%	19%	19%	19%	81%	5%	69%	25%

**4** Which of the following is the biggest problem facing Oakland? Crime? Cost of owning a home? Education? Homelessness & panhandling? Jobs & the economy? Public Transportation? Traffic & Parking?

500 Adults	All	Ideology			Education			Income		
		Conser	Moder	Liberal	High Sc	Some C	4-year	< \$40K	\$40K -	> \$80K
Credibility Interval: +/-4 pct points										
Crime	71%	75%	70%	73%	71%	68%	79%	72%	74%	78%
Cost Of Owning Home	4%	1%	3%	5%	5%	5%	3%	7%	1%	2%
Education	6%	10%	4%	7%	1%	7%	7%	2%	5%	9%
Homelessness	4%	1%	7%	2%	3%	3%	1%	2%	2%	1%
Jobs / Economy	10%	12%	10%	9%	12%	12%	8%	9%	14%	8%
Public Transportation	0%	-	-	-	-	-	-	-	-	-
Traffic / Parking	1%	0%	0%	0%	0%	2%	0%	0%	0%	1%
Other	4%	0%	5%	4%	6%	4%	2%	5%	3%	1%
Not Sure	1%	0%	0%	0%	2%	0%	0%	1%	1%	0%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Composition of Adults	100%	14%	44%	34%	15%	36%	48%	38%	31%	30%

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Sponsor:

KPIX-TV (San Francisco)

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**Statement of Methodology:** About the Poll: This poll was conducted by telephone in the voice of a professional announcer. Respondent households were selected at random, using Random Digit Dialed (RDD) sample provided by Survey Sampling, of Fairfield CT. All respondents heard the questions asked identically. The pollster's report includes the geography that was surveyed; the date(s) interviews were conducted, the number of respondents who answered each question and the theoretical margin of sampling error for each question. Where necessary, respondents were weighted using the most recent US Census estimates for age, gender, ethnic origin and region, to align the sample to the population. In theory, one can say with 95% certainty that the results would not vary by more than the stated margin of sampling error, in one direction or the other, had the entire universe of respondents with home telephones been interviewed with complete accuracy. There are other possible sources of error in all surveys that may be more serious than sampling error. These include: the difficulty of interviewing respondents who do not have a home telephone; the refusal by some with home telephones to be interviewed; the order in which questions are asked; the wording of questions; the way and extent to which data are weighted; and the manner in which specialized populations, such as likely voters, are determined. It is difficult to quantify the errors that may result from these and other factors. Research methodology, questionnaire design and fieldwork for this survey were completed by SurveyUSA of Clifton, NJ. This statement conforms to the principles of disclosure of the National Council on Public Polls.